



Limited Product Warranty

This warranty is valid to the original purchaser only. PIAA Corporation, USA ("PIAA") warrants its products to be free from defects in workmanship and materials under normal use according to the following schedule:

Halogen Bulbs – One year from the date of purchase
Halogen Lamp Housing – Limited Lifetime
LED Lamps – Two years from the date of purchase
G3 LED Bulbs – Five years from the date of purchase
All non-G3 LED Bulbs – Two years from the date of purchase

REPAIR OR REPLACEMENT

If a PIAA product is suspected of being defective, it must be submitted freight prepaid to either an authorized dealer, distributor, or PIAA Headquarters for warranty inspection. **The receipt or other proof of purchase and a description of the problem must be included.** The returned product will be inspected. If the product is found to be defective and covered by this Limited Warranty, the sole remedy is repair or replacement at PIAA's option. A repaired or replacement product will be shipped back at no charge and will be warranted to be free from defects in workmanship and materials under normal use for as long as the original purchaser owns it. Removal, installation, or reinstallation costs are not covered by this Limited Warranty.

Warranty / Return Questions

PIAA is committed to providing outstanding customer service. We will gladly refund your purchase price or replace any defective item and most non-defective items. Within 30 days of receipt of your order, you may return products that:

- Have not been used
- Are in their original packaging and properly packaged to avoid damage
- Include all parts, hardware or instructions
- Are not custom or special orders

The return is accompanied by the Return Authorization # we issue on an approved return. For items meeting these criteria, we will refund the purchase price of the returned items minus the outbound freight, plus a restocking fee of 15%. We reserve the right to waive the restocking fee at our discretion.

Returns

PIAA is committed to providing outstanding customer service. We will gladly refund your purchase price or replace any defective item and most non-defective items. Within 30 days of receipt of your order, you may return products that:

- Have not been used
- Are in their original packaging and properly packaged to avoid damage
- Include all parts, hardware or instructions
- Are not custom or special orders
- The return is accompanied by the Return Authorization # we issue on an approved return. (Supplied RGA# needs to be visibly displayed on the return packaging to be received by warranty department. All returns with no RGA# displayed on package will be refused.)

For items meeting these criteria, we will refund the purchase price of the returned items **minus the outbound freight**, plus a restocking fee of 15%. We reserve the right to waive the restocking fee at our discretion.